

# CITIZENS DEVELOPMENT BUSINESS FINANCE PLC

## Audited Financial Statements for the Year Ended 31<sup>st</sup> March 2022

### STATEMENT OF PROFIT OR LOSS AND OTHER COMPREHENSIVE INCOME

For the year ended 31 <sup>st</sup> March	2022 Rs. '000	2021 Rs. '000
<b>Revenue</b>	17,572,154	16,622,791
Interest income	15,194,413	14,872,742
Interest expense	6,156,858	7,282,499
<b>Net interest income</b>	9,037,555	7,590,243
Fee and commission income	311,128	406,234
Other operating income	2,066,613	1,339,315
<b>Total operating income</b>	11,415,296	9,340,292
Less: Impairment charges and other credit losses	1,195,145	1,421,500
<b>Net operating income</b>	10,220,151	7,918,792
Less: Operating expenses		
Personnel expenses	1,772,596	1,402,328
Premises, equipment and establishment expenses	2,103,505	1,896,625
Other expenses	536,382	530,885
<b>Total operating expenses</b>	4,412,463	3,829,838
<b>Operating profit before taxes on financial services</b>	5,807,688	4,088,954
Less: Taxes on financial services	539,744	622,001
<b>Profit before tax</b>	5,267,944	3,466,953
Less: Income tax expense	1,655,864	909,999
<b>Profit for the year</b>	3,612,080	2,556,954
<b>Other comprehensive income</b>		
Items that are or may be reclassified subsequently to profit or loss		
Fair value changes in hedge reserve	(145,759)	(74,806)
Items that will not be reclassified to profit or loss		
Change in deferred tax on revaluation due to rate change	-	32,087
Increase in revaluation surplus	284,076	-
Less: Deferred tax on revaluation	(68,178)	-
Equity investments at FVOCI - net change in fair value	75,240	68,116
Net actuarial gain/(loss) on defined benefit plan	319,405	(74,806)
<b>Total other comprehensive income</b>	464,784	25,397
<b>Total comprehensive income for the year</b>	4,076,864	2,582,351
<b>Earnings per share</b>		
Basic earnings per share (Rs.)	51.75	36.64
Diluted earnings per share (Rs.)	51.14	36.20

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### INDEPENDENT AUDITOR'S REPORT to the Shareholders of Citizens Development Business Finance PLC Report on the Audit of the Financial Statements

**Opinion**  
We have audited the financial statements of Citizens Development Business Finance PLC (the "Company"), which comprise the statement of financial position as at 31<sup>st</sup> March 2022, and the statement of profit or loss and other comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies.

In our opinion, the accompanying financial statements of the Company give a true and fair view of the financial position of the Company as at 31<sup>st</sup> March 2022, and of its financial performance and cash flows for the year then ended in accordance with Sri Lanka Accounting Standards.

**Basis for Opinion**  
We conducted our audit in accordance with Sri Lanka Auditing Standards (SLAuSs). Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are independent of the Company in accordance with the Code of Ethics for CA Sri Lanka (Code of Ethics) and we have fulfilled our other ethical responsibilities in accordance with the Code of Ethics. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

**Key Audit Matters**  
We discuss those matters that, in our professional judgment, were of most significance in our audit of the financial statements of the current period. These matters were addressed in the context of our audit of the financial statements as a whole, and in forming our opinion thereon, and we do not provide a separate opinion on these matters.

### Allowance for impairment of loans and receivables to customers

Refer to the "Note 21.2" (Use of Judgements and Estimates), "Note 12" (Impairment of loans and receivables to customers) and "Note 24" (Loans and receivables to customers) to the Financial Statements.

Risk Description	Our Response
As at 31 <sup>st</sup> March 2022, 75% of its total assets of the Company consisted of loans and receivables to customers totaling to Rs 78.7 Bn, net of impairment allowance of Rs 4.73 Bn. Impairment of loans and receivables to customers is a subjective area due to the level of judgment applied by management in determining impairment allowances.	Our audit procedures included: Obtaining and understanding of an assessing the design, implementation and operating effectiveness of management's key internal controls over the approval of new lending facilities against the Company lending policies, recording, monitoring of counterparty credit quality and restructuring of loans and receivables to customers, the process of the measurement of impairment allowances for loans and receivables to customers; Challenging the validity of the models used and assumptions adopted in the Company's calculation of the impairment allowances by critically assessing: • Input parameters involving management judgment; • The overdue statistical data for the loan and receivable portfolios; and • Historical loss parameters used.
From the Company's perspective, the portfolios which gave rise to the greatest uncertainty in determining impairment allowances for loans and receivables to customers were those where impairments were derived from internally developed statistical models, where the loans and receivables to customers were unsecured or where the loans and receivables to customers were subject to potential collateral shortfalls.	Considering, as part of the procedures above, the nature of and reasons for any revisions to the key assumptions and input parameters in the use of economic factors and forward-looking information and assessing key internal controls over the input of underlying data into the models; Assessing the economic factors used in the models to model the requirements that they were aligned with market and economic development.
The determination of the allowance for expected credit losses is heavily dependent on the external macro-environment and relies on data and a number of estimates related to statistical models. The Company's expected credit losses for loans and receivables to customers are derived from statistical models which are based on internally computed data comprising qualitative and quantitative factors including past due information as well as incorporating forward-looking information.	Assessing the ongoing effectiveness of the significant increase in credit risk criteria and independently calculated the loans' stage; Working with KPMG specialists, we assessed the reasonability of the adjustments made to the Company to the forward-looking macroeconomic factors and assumptions used in the ECL model;
The prevailing uncertain and volatile macroeconomic environment in the country meant that assumptions regarding the economic outlook are more uncertain which, combined with varying government responses, increases the level of judgement required by the Company in calculating the ECL, and the associated audit risk.	Assessing the completeness and reasonableness of additional allowance overlays by checking the consistency of risks we identified in the portfolio against the Company's assessment.
The disclosures regarding impairment of loans and receivables to customers as a key audit matter because there is a high degree of complexity and judgment involved for the Company in estimating individual and collective credit impairment provisions against these loans. These features resulted in significant audit effort to address the risks around loan recoverability and the determination of related provisions.	Evaluating the appropriateness of the accounting policies based on the requirements of the accounting standards, our business understanding and industry practice; Assessing the appropriateness of the assumptions used in the financial reporting using our understanding obtained from our testing and against the requirements of the Sri Lanka Accounting Standards.

Risk Description	Our Response
Automated accounting procedures and IT environment controls, which include IT governance, controls over programme development and changes, access to programmes and data and IT operations, are designed and to operate effectively to ensure accurate financial reporting. Key areas of importance are system calculations, controls regarding significant accounts, including interest calculations, interfaces between business management systems and accounting systems.	We worked with KPMG IT specialists to perform audit procedures to assess IT systems and controls over financial reporting, which included: • Assessing the design, implementation and operating effectiveness of key internal controls over the security of all major IT systems fundamental to dealing with the financial data, particularly financial reporting; • Examining the framework of governance over the Company's IT organisation and the controls over programme development and changes, access to programmes and data and IT operations, including compensating controls where required; • Evaluating the design, implementation and operating effectiveness of the significant account-related IT process controls by assessing the operating effectiveness of IT Application Controls, assessing the operating effectiveness of certain automated controls and system calculations which are relevant to the Company's compliance activities and assessing the consistency of data transmission and data migration; • Assessing the availability and stability of key operating systems taking into consideration the rapid development of business types and transactions volumes as well as IT projects that have a significant impact on business continuity; • Testing the access rights given to staff by checking them to approved records, and respecting the reports over the granting and removal of access rights; • Testing preventative controls designed to enforce segregation of duties between users within particular systems.
We identified IT systems and controls over financial reporting as a key audit matter because the Company's financial accounting and reporting systems are fundamentally reliant on complex IT systems and control processes which are driven by significant transaction volumes caused by the size of the customer base.	

**Other Information**  
Our opinion on the Financial Statements does not cover the other information and we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information identified above when it becomes available and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit, or otherwise appears to be materially misstated. When we read the annual report, if we conclude that there is a material misstatement therein, we are required to communicate that fact.

**Responsibilities of Management and Those Charged with Governance for the Financial Statements**  
Management is responsible for the preparation of financial statements that give a true and fair view in accordance with Sri Lanka Accounting Standards, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the Company's ability to continue as a going concern, disclosing as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Company or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Company's financial reporting process.

**Auditor's Responsibilities for the Audit of the Financial Statements**  
Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with SLAuSs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with SLAuSs, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Company's internal control.

### STATEMENT OF FINANCIAL POSITION

As at 31 <sup>st</sup> March	2022 Rs. '000	2021 Rs. '000
<b>Assets</b>		
Cash and cash equivalents	2,023,874	2,090,509
Financial assets measured at fair value through profit or loss (FVTPL)	148,685	160,639
Derivative financial assets	1,121,320	198,046
Loans and receivables to banks	240,435	2,966,711
Deposits with financial institutions	8,292,576	3,003,275
Loans and receivables to customers	78,725,310	75,058,331
Other investment securities	6,576,030	2,669,959
Investment property	-	20,198
Property, plant and equipment	3,351,990	3,090,338
Intangible assets	136,078	116,476
Goodwill on amalgamation	156,489	244,180
Retirement benefit assets	407,807	-
Right-of-use assets	768,480	797,001
Other assets	3,470,809	3,915,306
<b>Total assets</b>	105,419,983	94,300,969
<b>Liabilities</b>		
Derivative financial liabilities	-	13,142
Deposits from customers	52,216,802	48,994,341
Debt securities issued and subordinated debt	5,726,897	6,273,163
Other interest-bearing borrowings	24,709,377	20,536,662
Lease liabilities	802,503	810,682
Current tax liabilities	1,400,532	1,220,992
Deferred tax liabilities	630,110	376,460
Retirement benefit obligation	-	9,098
Other liabilities	2,285,327	2,039,209
<b>Total liabilities</b>	87,771,908	80,278,749
<b>Equity</b>		
Stated capital	2,361,947	2,350,363
Reserves	2,829,785	2,495,581
Retained earnings	12,456,343	9,206,276
<b>Total equity</b>	17,648,075	14,052,220
<b>Total liabilities and equity</b>	105,419,983	94,300,969
Net assets value per share (Rs.)	252.63	201.34
Contingencies and commitments	3,466,696	2,704,783

I certify that these Financial Statements have been prepared in compliance with the requirements of the Companies Act No. 07 of 2007 and Finance Business Act No. 42 of 2011.

*Damith Tenakoon*  
Deputy CEO/Director/GFO

*C.M. Nanayakkara*  
Managing Director/GFO

The Board of Directors is responsible for the preparation and the presentation of these Financial Statements. Approved and signed for and on behalf of the Board.

• Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.

• Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Company to cease to continue as a going concern.

• Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide those charged with governance with a statement that we have complied with ethical requirements in accordance with the Code of Ethics regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards.

From the matters communicated with those charged with governance, we determine those matters that were of most significance in the audit of the financial statements of the current period and are therefore the key audit matters. We describe these matters in our auditor's report unless law or regulation precludes public disclosure about the matter or when, in extremely rare circumstances, we determine that a matter should not be communicated in our report because the adverse consequences of doing so would reasonably be expected to outweigh the public interest benefits of such communication.

### Report on Other Legal and Regulatory Requirements

As required by section 163 (2) of the Companies Act No. 07 of 2007, we have obtained all the information and explanations that were required for the audit and, as far as appears from our examination, proper accounting records have been kept by the Company.

CA Sri Lanka membership number of the engagement partner responsible for signing this independent auditor's report is 3272 (FCA).

*KPMG*

**CHARTERED ACCOUNTANTS Colombo, Sri Lanka, 17<sup>th</sup> June 2022**

Indicator	Company	
	As at 31-03-2022	As at 31-03-2021
<b>Asset Quality (Rs. '000)</b>		
Gross Non-Performing Accommodations	4,814,142	5,412,289
Gross Non-Performing Accommodations Ratio	5.89%	7.00%
Net Non-Performing Accommodations Ratio	0.11%	2.21%
Net Non-Performing Loans to Core Capital Ratio	0.30%	15.33%
Provision Coverage Ratio	98.31%	68.12%
<b>Liquidity (Rs. '000)</b>		
Required Minimum Amount of Liquid Assets	6,426,391	3,201,119
Available Amount of Liquid Assets	8,874,907	7,361,866
Required Minimum Amount of Government Securities	4,049,192	2,831,945
Available Amount of Government Securities	4,977,400	3,232,224
Available Liquid Assets to Required Liquid Assets (Minimum 100%)	138.10%	228.88%
Liquid Assets to External Funds*	10.74%	9.71%
<b>Capital Adequacy</b>		
Core Capital (Tier 1 Capital)	14,094,063	10,888,267
Total Capital Base	15,872,682	13,800,144
Core Capital to Risk Weighted Assets Ratio (Minimum 8%)	15.16%	12.10%
Total Capital to Risk Weighted Assets Ratio (Minimum 12%)	17.07%	15.34%
Capital Funds to Total Deposit Liabilities Ratio (Minimum 10%)	30.40%	28.16%
<b>Profitability</b>		
Net Interest Margin	9.05%	8.10%
Return on Average Assets - After Tax	3.62%	2.73%
Return on Average Equity - After Tax	22.79%	19.97%
Cost to Income Ratio	38.65%	41.00%
<b>Memorandum Information</b>		
External Credit Rating	BBB+	BBB-
Number of Employees	1,966	1,758
Number of Branches	70	70
Number of Service Centres	1	1

\*External Funds includes Deposits and Borrowings