

Citizens Development Business Finance PLC

Audited Financial Statements for the Year Ended 31st March 2019

STATEMENT OF FINANCIAL POSITION

As at 31st March	Company		Group	
	2019 Rs. '000'	2018 Rs. '000'	2019 Rs. '000'	2018 Rs. '000'
Assets				
Cash and cash equivalents	1,093,874	2,974,825	1,189,251	3,039,663
Financial Assets measured at fair value through profit or loss (FVTPL)	1,687,004	1,485,315	1,727,013	1,519,227
Loans and receivables to banks	3,094,312	1,425,000	3,195,205	1,475,356
Deposits with financial institutions	6,719,704	2,392,827	6,719,704	2,392,827
Loans and receivables to customers	69,133,049	59,438,349	71,582,081	60,585,395
Other Investment securities	1,313,861	2,471,305	1,319,177	2,476,583
Investment in subsidiaries	509,918	509,918	-	-
Investment property	20,198	20,198	20,198	20,198
Property, plant and equipment	2,369,187	2,029,222	2,384,016	2,042,777
Intangible assets	82,791	86,149	97,838	101,692
Goodwill on consolidation	-	-	244,180	244,180
Other assets	3,408,541	2,669,002	3,499,958	2,699,662
Total assets	89,432,439	75,502,110	91,978,621	76,597,560
Liabilities				
Derivative financial liabilities	363,153	-	363,153	-
Deposits from customers	47,236,367	44,709,832	47,222,578	44,705,409
Debt securities issued	3,980,483	4,081,033	3,980,483	4,081,033
Other Interest bearing borrowings	24,509,877	15,114,486	26,473,852	15,831,490
Current tax Liabilities	556,748	443,080	633,142	445,407
Deferred tax liabilities	1,357,419	860,819	1,336,061	887,200
Retirement benefit obligation	7,369	60,727	7,681	61,017
Other liabilities	2,755,620	3,079,734	3,091,402	3,326,267
Total liabilities	80,767,036	68,349,711	83,108,352	69,337,823
Equity				
Stated capital	1,185,062	1,185,062	1,185,062	1,185,062
Reserves	2,240,486	1,753,868	2,240,471	1,758,999
Retained earnings	5,239,855	4,213,469	5,399,141	4,279,468
Total equity attributable to equity holders of the Company	8,665,403	7,152,399	8,824,674	7,223,529
Non-controlling interest	-	-	45,595	36,208
Total equity	8,665,403	7,152,399	8,870,269	7,259,737
Total liabilities and equity	89,432,439	75,502,110	91,978,621	76,597,560
Net Assets Value per Share (Rs.)	159.57	131.71	162.50	133.02
Contingencies and commitments	269,613	103,047	269,613	103,047

I certify that these Financial Statements have been prepared in compliance with the requirements of the Companies Act No 7 of 2007 and Finance Business Act No 42 of 2011.


Damith Tennakoon
 Director/Deputy CEO/CFO

The Board of Directors is responsible for the preparation and the presentation of these Financial Statements. Approved and signed for and on behalf of the Board,


D H J Gunawardena
 Chairman
 31 July 2019, Colombo


R H Abeyagoonewardena
 Director

Independent Auditors' Report



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 (Chartered Accountants)
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REPORT ON THE AUDIT OF THE FINANCIAL STATEMENTS

OPINION
 We have audited the financial statements of Citizens Development Business Finance PLC ("the Company") and the consolidated financial statements of the Company and its subsidiaries ("the Group"), which comprise the statement of financial position as at 31 March 2019, and the statement of profit or loss and other comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies set out on pages 222 to 347 of the annual report.
 In our opinion, the accompanying financial statements of the Company and the Group give a true and fair view of the financial position of the Company and the Group as at 31 March 2019, and of their financial performance and cash flows for the year then ended in accordance with Sri Lanka Accounting Standards.

BASIS FOR OPINION
 We conducted our audit in accordance with Sri Lanka Auditing Standards (SLAuSs). Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are independent of the Group in accordance with the Code of Ethics issued by CA Sri Lanka (Code of Ethics), and we have fulfilled our other ethical responsibilities in accordance with the Code of Ethics. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

KEY AUDIT MATTERS
 Key audit matters are those matters that, in our professional judgement, were of most significance in our audit of the company financial statements and the consolidated financial statements of the current period. These matters were addressed in the context of our audit of the company financial statements and the consolidated financial statements as a whole, and in forming our opinion thereon, and we do not provide a separate opinion on these matters.

1. Impairment of loans and receivables to customers
 Refer to the accounting policies in the Financial Statements: Impairment of Loans and Receivables to customers, "Note 24" to the Financial Statements: Significant Accounting Judgements and Estimates, "Note 51.A.I.III" to the Financial Statements.



Composition of Loans and receivables and Expected Credit Loss Allowances:

Risk Description
 The Group has recognised impairment provision of Rs. 2,064,302,000 on loans and receivables amounting to Rs. 71,197,351,000 as at 31 March 2019.

Impairment of loans and receivables is a subjective area due to the level of judgement applied by management in determining impairment allowances.

From the Group's perspective, the portfolios which gave rise to the greatest uncertainty in determining impairment allowances for loans and receivables to customers were those where impairments were derived from internally developed statistical models, where the loans and receivables to customers were unsecured or where the loans and receivables to customers were subject to potential collateral shortfalls.

The determination of the allowance for expected credit losses is heavily dependent on the external macro-environment and statistical, internal credit risk management models. The Group's expected credit losses for loans and receivables to customers are derived from the statistical models which are based on internally computed data comprising qualitative and quantitative factors including past due information and also incorporating forward looking information.

We identified passing impairment of loans and receivables to customers as a key audit matter because there is a high degree of complexity and judgement involved for the Group in estimating individual and collective credit impairment provisions against these loans. These features resulted in significant audit effort to address the risks around loan recoverability and the determination of related provisions.

Our Responses
 Our audit procedures included:

- Assessing the design, implementation and operating effectiveness of key internal controls over the approval of new lending facilities against the Group lending policies, recording, monitoring of counterparty credit quality and restructuring of loans and receivables to customers, the process of the measurement of impairment allowances for loans and receivables to customers;
 - Challenging the validity of the models used and assumptions adopted in Group or Company calculation of the impairment allowances by critically assessing:
 - Input parameters involving management judgement;
 - the overdue statistical data for the loan and receivable portfolios; and
 - Historical loss parameters used.
- Considering, as part of the procedures above, the nature of and reasons for any revisions to the key assumptions and input parameters in the models, the consistency of judgement applied in the use of economic factors and forward looking information and assessing key internal controls over the input of underlying data into the models:
- Assessing the economic factors used in the models to market information to assess whether they were aligned with market and economic developments. We also assessed the emergence period by tracing the lifecycle of overdue accounts from the specific credit event to downgrading the account to a non-performing loan;
 - Re-performing credit assessments for the selected impaired loans and receivables by assessing the forecast of recoverable cash flows through inquiry, applying judgement and our own research. We evaluated the timing and means of realisation of collateral and considered other sources of repayment asserted by management. We also evaluated the consistency of management's application of key assumptions and compared them with our own data sources. Where available, we made use of past reporting data information to evaluate credit quality with hindsight;
 - Assessing the disclosures related to impairment of loans and receivables to customers and transition disclosures in the financial statements.

2. IT systems and controls over financial reporting

Risk Description
 Automated accounting procedures and IT environment controls, which include IT governance, controls over programme development and changes, access to programmes and data and IT operations, are required to be designed and to operate effectively to ensure accurate financial reporting in particular areas of importance are system calculations. Logic regarding significant accounts, including interest calculations, interfaces between business management systems and accounting systems.
 We identified IT systems and controls over financial reporting as a key audit matter because the Group's financial accounting and reporting systems are fundamentally reliant on complex IT systems and control processes which are driven by significant transaction volumes caused by the size of the customer base.

Our Responses
 Our audit procedures included:
 We used our own IT specialists to perform audit procedures to assess IT systems and controls over financial reporting, which included:
 • Assessing the design, implementation and operating effectiveness of key internal controls over the continued integrity of all major IT systems fundamental to dealing with the financial data, particularly financial reporting;
 • Examining the framework of governance over the Group's IT organisation and the controls over programme development and changes, access to programmes and data and IT operations, including compensating controls where required;
 • Evaluating the design, implementation and operating effectiveness of the significant accounts-related IT process controls by assessing the operating effectiveness of IT Application Controls, assessing the operating effectiveness of certain automated controls and system calculations which are relevant to the Group's compliance activities;
 • Assessing the availability and stability of key operating systems, taking into consideration the rapid development of businesses, types and transactions volumes as well as IT projects that have a significant impact on business continuity;
 • Testing the access rights given to staff by checking them to approved records, and inspecting the reports over the granting and removal of access rights;
 • Testing preventative controls designed to enforce segregation of duties between users within particular systems.

Other information
 Management is responsible for the other information. The other information comprises the information included in the annual report, but does not include the financial statements and our auditor's report thereon.
 Our opinion on the financial statements does not cover the other information and we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Responsibilities of management and those charged with governance for the Financial Statements
 Management is responsible for the preparation of financial statements that give a true and fair view in accordance with Sri Lanka Accounting Standards, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the Group's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Group or to cease operations, or has no realistic alternative but to do so.
 Those charged with governance are responsible for overseeing the Company's and the Group's financial reporting process.

Auditor's responsibilities for the audit of the Financial Statements
 Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with SLAuSs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.
 As part of an audit in accordance with SLAuSs, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Company's and the Group's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by Management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Group's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our Auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our Auditor's report. However, future events or conditions may cause the Group to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.
- Obtain sufficient appropriate audit evidence regarding the financial information of the entities or business activities within the Group to express an opinion on the consolidated financial statements. We are responsible for the direction, supervision and performance of the Group audit. We remain solely responsible for our audit opinion.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit. We also provide those charged with governance with a statement that we have complied with ethical requirements in accordance with the Code of Ethics regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards.

STATEMENT OF PROFIT OR LOSS AND OTHER COMPREHENSIVE INCOME

For the year ended 31st March	Company		Group	
	2019 Rs. '000'	2018 Rs. '000'	2019 Rs. '000'	2018 Rs. '000'
Revenue	16,240,520	11,784,862	16,920,793	12,049,986
Interest income	14,174,791	10,117,149	14,682,037	10,320,089
Interest expense	8,949,018	6,662,828	9,184,258	6,705,127
Net interest income	5,225,773	3,454,321	5,497,779	3,614,962
Fee and commission income	512,254	405,986	683,301	464,591
Other operating income	1,553,475	1,261,727	1,555,455	1,265,306
Total operating income	7,291,502	5,122,034	7,736,535	5,344,859
Less: Impairment charges and other credit losses on financial assets	1,064,610	369,872	1,138,407	396,102
Net operating income	6,226,892	4,752,162	6,598,128	4,948,757
Less: Operating Expenses				
Personnel expenses	1,354,366	1,047,154	1,413,444	1,083,585
Premises, equipment and establishment expenses	1,717,375	1,336,545	1,808,013	1,358,788
Other expenses	552,112	408,950	617,663	448,772
Total operating expenses	3,623,853	2,792,649	3,839,120	2,891,145
Operating profit before taxes on financial services	2,603,039	1,959,513	2,759,008	2,057,612
Less: Taxes on financial services	491,673	272,696	522,783	293,398
Profit before tax	2,111,366	1,686,817	2,236,225	1,764,214
Less: Income tax expense	401,173	285,629	428,111	310,063
Profit for the year	1,710,193	1,401,188	1,808,114	1,454,151
Profit attributable to:				
Equity holders of the Company	1,710,193	1,401,188	1,798,213	1,448,875
Non-controlling interest	-	-	9,901	5,276
Profit for the year	1,710,193	1,401,188	1,808,114	1,454,151
Other comprehensive income				
Items that will not be reclassified to profit or loss				
Net change in revaluation surplus:				
Increase in revaluation surplus	200,804	59,638	200,804	59,638
Less: Deferred tax on revaluation surplus	(56,225)	(168,387)	(56,225)	(168,387)
Net actuarial loss on defined benefit plan	(70,242)	(4,969)	(70,108)	(5,024)
Total other comprehensive income	74,337	(113,718)	74,471	(113,773)
Total comprehensive income for the year	1,784,530	1,287,470	1,882,585	1,340,378
Total comprehensive income attributable to:				
Equity holders of the Company	1,784,530	1,287,470	1,872,671	1,335,107
Non-controlling interest	-	-	9,914	5,271
Total comprehensive income for the year	1,784,530	1,287,470	1,882,585	1,340,378
Earnings per share				
Basic / Diluted earnings per share (Rs.)	31.49	25.80	33.11	26.68
Dividend per share				
Dividend per ordinary share (Gross) (Rs.)	5.00*	5.00		

* The Board has proposed a first and final dividend of Rs. 5 per share for the year ended 31st March 2019. This will be paid in the form of a cash dividend of Rs. 2.50 and in the form of a scrip dividend of Rs. 2.50.

From the matters communicated with those charged with governance, we determine those matters that were of most significance in the audit of the financial statements of the current period and are therefore the key audit matters. We describe these matters in our auditor's report unless law or regulation precludes public disclosure about the matter or when, in extremely rare circumstances, we determine that a matter should not be communicated in our report because the adverse consequences of doing so would reasonably be expected to outweigh the public interest benefits of such communication.

Report on other legal and regulatory requirements
 As required by Section 163 (2) of the Companies Act No. 07 of 2007, we have obtained all the information and explanations that were required for the audit and, as far as appears from our examination, proper accounting records have been kept by the Company.
 CA Sri Lanka membership number of the engagement partner responsible for signing this independent auditor's report is 3707.


CHARTERED ACCOUNTANTS
 Colombo, Sri Lanka
 31 July 2019

Selected Performance Indicators

Indicator	Company	
	As at 31-03-2019	As at 31-03-2018
Asset Quality (Rs. 000)		
Gross Non- Performing Accommodations	4,678,121	1,866,028
Gross Non- Performing Accommodations Ratio, %	6.68%	3.07%
Net Non- Performing Accommodations Ratio, %	3.84%	0.89%
Liquidity (Rs. 000)		
Required minimum amount of liquid assets	5,942,582	4,994,271
Available amount of liquid assets	10,786,904	7,032,569
Required minimum amount of government securities	3,166,118	2,468,228
Available amount of government securities	4,220,581	3,660,306
Capital Adequacy (Rs. 000)		
Core capital (tier 1 capital)	6,631,751	6,719,404
Total capital	9,067,690	8,792,223
Core capital to risk weighted assets ratio (minimum 6%)	8.09%	10.64%
Total capital to risk weighted assets ratio (minimum 10%)	11.07%	13.93%
Capital funds to total deposit liabilities ratio (minimum 10%)	19.20%	20.84%
Profitability		
Net interest margin	6.34%	5.34%
Return on average assets-after-tax	2.07%	2.17%
Return on average equity-after-tax	21.62%	20.92%
Memorandum information		
Number of employees	1,670	1,588
Number of branches	59	59
Number of service centres	11	11
Number of pawning centres	1	1



No. 123, Orabipasha Mawatha, Colombo 10.
 Registration No. PB232PQ
 Date of incorporation: 07th September 1995

Licensed by the Monetary Board of the Central Bank of Sri Lanka under the Finance Business Act No. 42 of 2011.

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KPMG, a Sri Lankan partnership and a member firm of the KPMG network of independent member firms affiliated with KPMG International Cooperative ("KPMG network"), a Swiss entity.

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